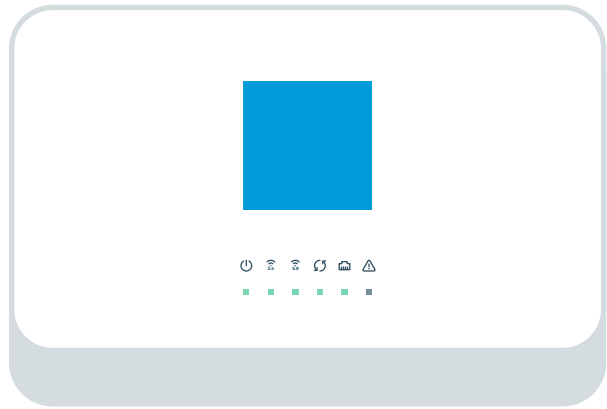




What's in the box

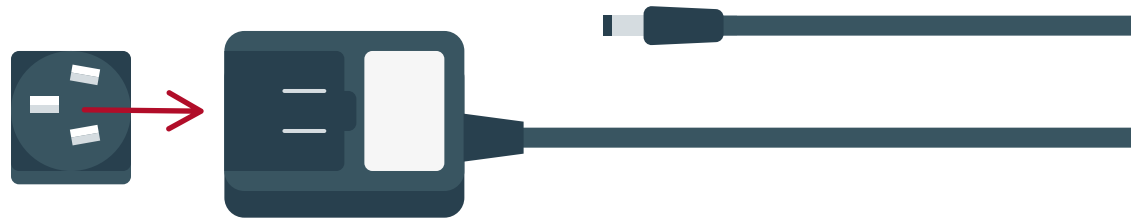
If any of these items are missing, please contact community@samknows.com.



SamKnows **Whitebox**



Power supply (plug requires assembly)

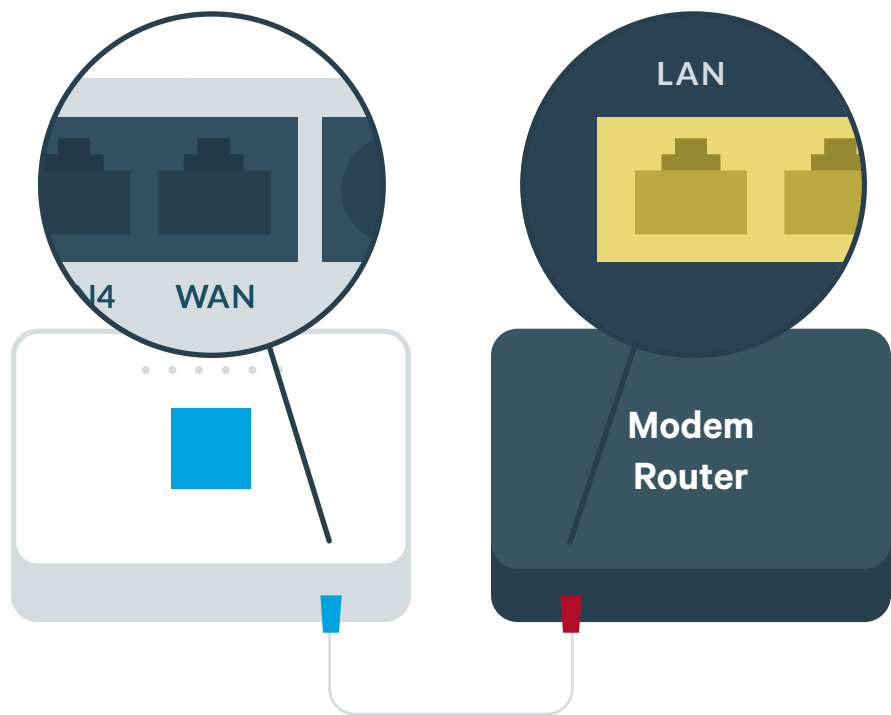


1a. Connect

If you have a combined modem / router

Plug one end of the **ethernet cable** into the port marked '**WAN**' on the back of the Whitebox.

Connect the other end of the ethernet cable into a spare '**LAN**' port on your combined modem / router.



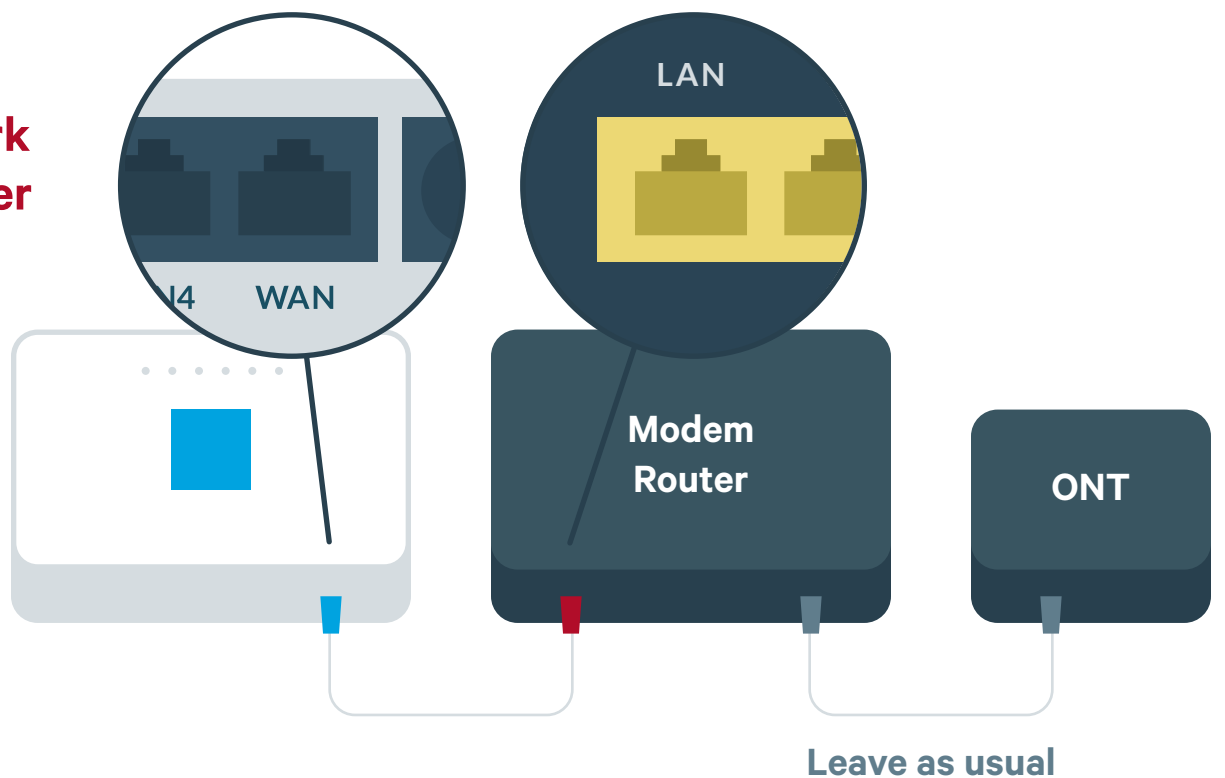
1b. Connect

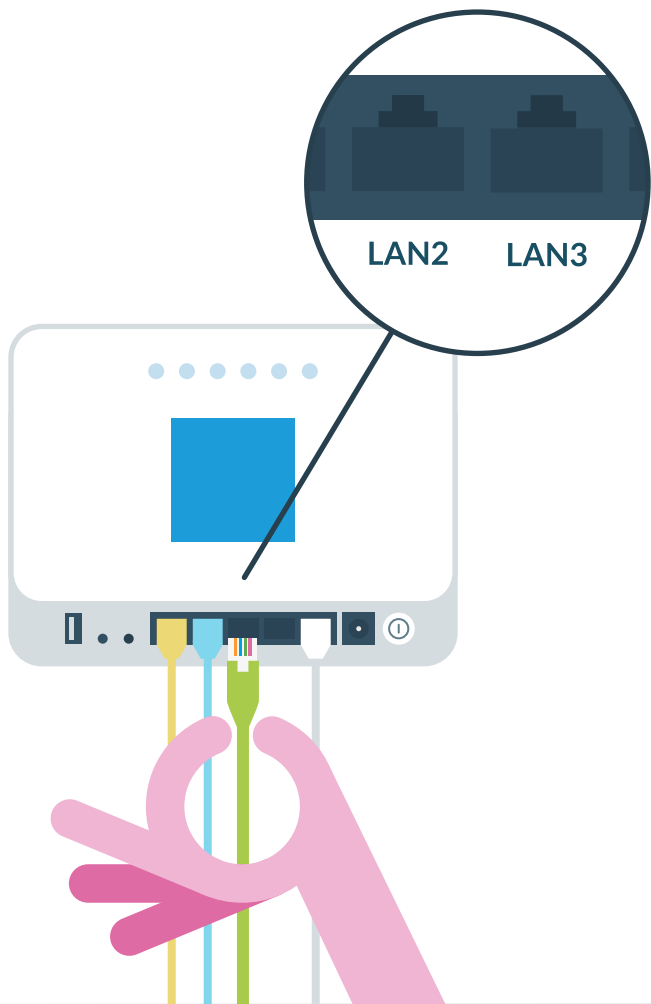
If you have an Optical Network Terminal (ONT) box and router

Plug in the Whitebox as above.

Connect the other end of the ethernet cable into a spare '**LAN**' port on your router.

Keep your Optical Network Terminal (ONT) connected to your modem/router as usual.






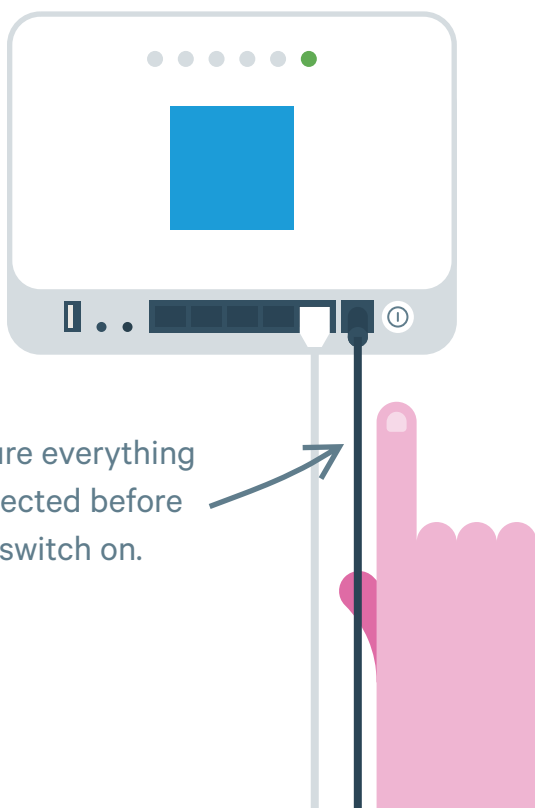
2. Plug in wired devices

If you have other wired devices (e.g. desktop computer) occupying the 'LAN1 to LAN4' ports on your router, move them to the 'LAN' ports on your Whitebox.

3. Power up

Connect the **power supply** to your Whitebox. Switch on at the mains socket, then press the button on the back marked 'ON/OFF'.

When the light below the  icon remains steady the Whitebox is fully set up.



Make sure everything is connected before you switch on.

4. Log in

Your Whitebox is now ready to start testing your internet performance.

You'll be able to see the test results from your Whitebox on the **SamKnows One** dashboard. You will also receive an email telling you your Whitebox has been connected. Test results will start to populate your dashboard after 48 hours.

If you can't login to your SamKnows One dashboard, visit support.samknows.one.

